

## Pharmacy Delivering a Healthier Wales Delivery Board

Thursday 30 January 2025 11:30am-1:30pm

### Welcome & apologies

Chris Martin, Chair of PDaHW welcomed all board members and staff to the meeting.

Attendees present: Elen Jones, Alwyn Fortune, Anna Croston, Brian Moon, Gareth Tyrell, Linda Jenkins, Cath O'Brien, Geraldine McCaffrey, Natalie Proctor, Sarah Hiom, Richard Lowe, Jonathan Simms, Helen Dalrymple, Kayleigh Williams, Rhian Carta, Emry Jones, Eleri Schiavone, Ellen Lanham, Sam Fisher, Sudhir Sehrawat, Emily Guerin, Stephanie Hough, Amanda Powell.

Apologies were received from Margaret Allan, Lia Popa, Eryl Smeethe and Amelia Francis.

### Approval of notes from previous meeting 24.10.2024 and review of actions

The group approved the notes from the previous meeting, and there were no specific actions to review.

### Update from Welsh Pharmaceutical Committee – Jonathan Simms

Jonathan Simms provided an update on behalf the Welsh Pharmaceutical Committee (WPhC) as follows:

- He advised that as part of the steering group consultation the Welsh Pharmacy Partnership (WPP) will be shut down for 6 months. There will be a new steering group established, and the terms of reference are being developed.
- WPhC have indicated that they would like to see this iteration of the goals to be a celebration of how far the profession has come on this journey and showcase the scale of existing good practice. They are not necessarily to be new targets and actions.
- The delivery board noted that there are parallel pieces of work being taken forward which support and align to PDaHW, for example, Strategic Pharmacy Workforce Plan, Digital Medicines, Implementation of the recommendations from the Clinical Services Review in hospitals.

### Plan for 2028 Goal Setting – Alwyn Fortune

Alwyn Fortune provided an update on current progress of the delivery of the vision for pharmacy in Wales. He also shared the timeline for the work which showed the different stages.

He advised that the RPS project team are now in a phase of engagement with the profession.

The first event is planned this evening 30<sup>th</sup> January in Carmarthen, followed by Cardiff event on 5<sup>th</sup> February, North Wales event on 12<sup>th</sup> February and Southeast Wales on 13<sup>th</sup> March. 2 online events are planned with one of these being aimed at students.

Further engagement sessions have been planned with professional organisations and patient groups.

The aim is to take emerging themes to WPhC at the meeting in March 2025. There will be a consultation process, and the goals will be launched at the PDaHW conference in September.

The delivery board noted that the Directors of Pharmacy (DOP's) are in the process of setting up groups that will mirror the goals, and discussion will be held with those groups to ensure cross fertilisation.

#### Enhancing Patient Experience Working Group Feedback

- The group reviewed the questions to be used at the engagement workshops.
- Emyr Jones provided the group with an update on 'Your Medicines, Your Health' and Social Prescribing.
- There was discussion around health inequalities and equity of access to services. It was decided this should be addressed separately to wellbeing and prevention.
- Environmental sustainability remains a key focus for the group; however, it was acknowledged that this will have a different meaning depending on the sector.

#### **Action – share the event questions with the group**

#### Developing the Workforce Working Group Feedback

- The group reviewed the questions to be used at the engagement workshops.
- There was discussion around how to embed Equality, Diversity and Inclusion (EDI) across all themes of the Vision and how best to incorporate this into the workshops.
- One of the key areas of focus discussed was around how the profession evolves so that everyone sees supporting others with their learning and development (e.g. through teaching, supervision, mentorship) as a fundamental part of their role. What will a structured career progression look like for the whole of the pharmacy workforce?

A rich discussion was held, around culture changes in relation to IET and ensuring that this linked as part of the onboarding process and building culture into the profession. Examples of current practice were shared. Protected learning time linked to work pressures was identified as an issue and the group asked about outcomes of the protected learning time pilots.

Natalie Procter advised that Welsh Government had issued a position statement.

#### [Protected learning time: position statement | GOV.WALES](#)

#### Seamless Pharmaceutical Care Working Group Feedback

- The group reviewed the questions to be used at the engagement workshops.
- Although it was acknowledged that we cannot change the original 2030 goal, there was concern around "*Pharmacy will manage all medicines...*" as other HCPs have a role with medicines in supporting patient care.
- Digital enablers were identified as being paramount to allow for a seamless patient journey.
- Challenges have been noted from the Prison sector where they utilise different systems and cross-border challenges as there are no women's prisons in Wales.
- Also need to consider district nurses, generating eDALs.
- It was noted that even if the patient transfer is seamless there isn't always enough consideration given to how patient's will take their medicines following release.
- More pharmacy home visits? Self-administration on wards?

### **Innovation and Technology Working Group Feedback**

- The group received an update on EPS from Mat Friedlander-Moseley
- The group briefly reviewed the goal tracking exercise. The group identified that Period of Treatment remains an ongoing concern.
- The group reviewed the questions to be used at the engagement workshops.
- 'Digital Resilience' - How do we ensure pharmacy teams have the right digital skills to do their roles now and in the future?
- There is a need to design technology to be user-friendly, clear and standardised with terminology being aligned across settings.

### **Engagement plan and Champion's network – Anna Croston**

The group received an update that there are currently over 310 Champions in the network and were asked to continue to share the sign – up information. Members of the Delivery Board were also asked to sign up to receive updates on progress within the whole vision.

### **PDaHW Engagement**

- Quarterly newsletters commenced in November 2023 for members of the Champion's Network. Five issues circulated to date.
- Weekly posts on X (formerly twitter) commenced. Now on other social media platforms.
- Community Pharmacy collaborative leads have been contacted to arrange a slot on the agenda at future cluster meetings. 22 meetings have been attended up to January 29<sup>th</sup> 2025.
- Primary Care - eight virtual and three face to face meetings have been attended to engage with colleagues working in primary care teams.
- Secondary Care - 16 in person visits have taken place and seven sites have received virtual engagement.
- PDaHW have held lunchtime engagement sessions for the team at St. Mary's Pharmaceutical Unit has presented at the Welsh Pharmacy Prisons Network team meeting, PDaHW had representation at the RPS Events in Bangor, Cardiff and St Asaph.
- PDaHW had representation at the RPS/HEIW IP Clinical Training events across Wales and will continue to do so throughout the series of events into early 2025. PDaHW has given presentations for PRPTs at HEIW induction sessions and has worked alongside CPW to highlight activity in the newsletter with the Champion's Network being featured on several occasions.

### **PDaHW Goal Engagement**

Events are planned as follows:

<b>Evening Workshop Events</b>
30 <sup>th</sup> January 2025 - Carmarthen
5 <sup>th</sup> February 2025 - Cardiff
12 <sup>th</sup> February 2025 - St. Asaph
13 <sup>th</sup> March 2025 - Cwmbran
<b>Virtual Workshop Events</b>
5 <sup>th</sup> March 2025 - students only
10 <sup>th</sup> March 2025

<b>Engagement with Patient Groups</b>
Virtual 5 <sup>th</sup> March 2025
<b>Engagement with Professional Organisations</b>
Virtual 17 <sup>th</sup> February 2025
<b>Hospital Visits</b>
One completed 29 <sup>th</sup> January 2025
Four more scheduled already.
Plans to arrange additional visits

**Action** - Anna to email BM the link to the patient event.

## **AOB and Close**

### **Working Group Membership**

The delivery board noted that there have been a couple of resignations.

Many thanks to Linda Jenkins and Eleri Schiavone for their contributions to PDaHW.

### **Dates of future meetings:**

Thursday 1<sup>st</sup> May 2025 10-12pm

Thursday 17<sup>th</sup> July 2025 10-12pm

Thursday 23<sup>rd</sup> October 2025 10-12pm

Anna Croston reminded the group to send Declaration of Interest forms.

**Action** - Anna to email direct to individuals who are outstanding following today's meeting

Reminder to send a short Bio and a Photo to Anna

**Action** - Anna to email direct to individuals who are outstanding following today's meeting